

Request for Return Authorization Number.

Hereby I, _____ (customer full name) request the Return Authorization Number (RA#) for returning the merchandise purchased from InTech Marketing over the Internet, according to the terms and conditions of the purchase and sale.

Description of Goods:

Brand _____ **Model #** _____ **Serial #** _____ **Qty** _____

According to the InTech Marketing Return Policy, I wish to return the product back for a Refund.

Reason for return _____

I read, understood and agreed on the conditions of the Return Policy displayed in the Terms and Condition page of the web site: **www.bionaire.ca**

"The merchandise purchased from INTECH MARKETING company can be returned back for a refund not later that within 30 days from the date of purchase (Invoice). The merchandise should be returned in full with all applicable accessories and materials (filters, User Manual, etc.). The product should be in the original condition (no scratches, damages, excessive use) and in the original manufacturer's packaging. The product has to be sent back at the address provided by INTECH MARKETING company insured with sufficient protection and the postage paid. No returns will be accepted without the return authorization (RA#) number.

If the merchandise is returned from out of country by UPS or FedEx couriers, in the waybill the shipper (customer) should check the box "**Bill Duty, Tax and Shipping Charges to Shipper**" or "**Free Domicile**".

The **Return Authorization Number (RA #)** and the notice "**Canadian Goods Return**" should be written on the shipping box and in the shipping waybill so that they would be clearly visible.

All free items (bonuses) included with the purchase (if any) should accompany any return.

Otherwise, the regular sale price of these items will be deducted from the amount of refund.

The returned merchandise is a subject for inspection for possible damages in transit, excessive use or other problems.

All applicable shipping and handling charges related to the shipment of the merchandise to the customer and back such as: freight, brokerage, etc. (if any) are not refundable and will be deducted from the amount of refund. This policy applies to all products sold through our web sites including those advertised with the shipping and handling charges included in the purchase price – "Free Shipping."

The credit card processing fees are not refundable and will be deducted from the amount of refund.

Unless otherwise provided in writing, the restocking fees in amount of 25% of the total purchase price apply to all returns of AirPura, AllerAir and Austin Air products.

I also understand and agree that the shipment may be refused and there will be no credit due if any of the condition above is not met.

The above product was paid by _____ (Card type) Card # _____

Expiration Date: _____ Verification # _____

Signature:

Date:

Email signed Letter at sales@bionaire.ca